



# THE MCBOS BUZZ



## What's New? What's Happening? Stay Informed!

### Fraud Alert!

Be aware of a scam where someone call or texts you about your SNAP case. Do not call any numbers provided and do not leave your personal information in their voicemail.

Additionally, be aware of other ways scammers may try to steal your benefits, including:

- Text messages trying to get your Families First EBT card numbers or your PIN.
- A “SNAP consultant” saying you are pre-approved for SNAP or that an application was initiated on your behalf.
- Someone helping you apply for SNAP for a fee.

We will never text you to say your card is locked or to call a number to apply or recertify, and there is never a fee to complete a SNAP application.

If you think a letter, phone call or text message is a scam, do not reply at all.

The number on your Families First card, 1-800-997-3333, is only for you to call and you will never receive a call from that number. If you receive a call from anyone claiming to be able to provide extra benefits or asking for any personal information, do not provide it.

If you do not know if a request for personal information is real, contact your [County Board of Social Services](#). Personal information includes your social security number, bank information, or your Families First electronic benefits transfer (EBT) card or PIN number.

### Lifeline



**If you have Medicaid or SNAP, you qualify for a free smartphone.**  
Click here for details.

[www.assurancewireless.com](http://www.assurancewireless.com) or [www.safelinkwireless.com](http://www.safelinkwireless.com)

If you are a Medicaid/NJ FamilyCare member with Aetna or United Healthcare, you may receive extra benefits by applying with [Assurance Wireless](#).

### FamilyCare



**KEEP YOUR HEALTHCARE COVERAGE.**  
BE ON THE LOOKOUT FOR YOUR NJ FAMILYCARE RENEWAL PACKET!

### Who qualifies?

Visit [NJHelps.org](http://NJHelps.org) to see if you might qualify for NJ FamilyCare and other NJ social service programs. NJHelps is a basic screening tool. The only way to know for sure if you qualify is to apply. There are several ways you can apply for NJ FamilyCare:

- [Apply online](#)
- Call 1-800-701-0710 (TTY: 711)  
Monday and Thursday 8:00 A.M. - 8:00 P.M.  
Tuesday, Wednesday, Friday 8:00 A.M. - 5:00 P.M.  
Live translators are available for most languages.
- Visit your local county board of social services

### If you need treatment before you have coverage...

The most important thing is to see a provider (doctor). Provider staff will help you figure out how to pay your medical bills. Many hospitals, outpatient clinics, Federally Qualified Health Centers (FQHC), family planning centers, behavioral health providers, and substance use disorder treatment providers can help you apply for the Presumptive Eligibility (PE) program. PE can give you health care coverage for a short time only. When filling out the PE application, you can also apply for NJ FamilyCare by answering just a few extra questions. Applying for NJ FamilyCare will help you and your family get health care coverage for a longer time.

**NJ FAMILYCARE - WATCH FOR OUR MAIL!**

## CONTACT NUMBERS

### Consumer Information-All Programs

(609) 989-4320

### Adult Protective Services &

### Adult Social Services

(609) 989-4346 or (609) 989-4347

### Americans with Disabilities Act Coordinator

(609) 656-6301

### Child Support-General Information

1-(877) NJKIDS1 (1-877-655-4371)

### Emergency Assistance, Family Planning &

### Early Periodic Screening and Treatment Programs

(609) 989-4451



### Homeless Hotline

(609) 468-8296

After Hours Dial \*211\*

### Fraud Tip Line

(609) 989-4400

### Work First NJ Case Management Unit

(609) 989-6248

### Toll Free Information-All Programs

1-(800) 564-1595

Fax (609) 394-6638

### Suicide and Crisis Lifeline:

Call or text 988

Help is Available 24 hours

## MCBOSS CONTACT INFORMATION

### E-MAIL INQUIRY:

Email inquiries may be directed to [mcboss@mcboss.org](mailto:mcboss@mcboss.org)

### ADDRESS:

Mercer County Board of Social Services

200 Woolverton Street

P.O. Box 1450

Trenton, NJ 08650-2099

For more information, visit [www.mcboss.org](http://www.mcboss.org)

### HOURS OF OPERATION

Monday through Friday:

8:30 a.m. - 4:30 p.m.

### NEW JERSEY EBT CARD WEBSITE

<http://www.ebt.acs-inc.com>

### MCBOSS MEDICAID CONTACT

### E-MAIL INQUIRY

[Mcboss\\_medicaid@mcboss.org](mailto:Mcboss_medicaid@mcboss.org)

### Phone Number

(609) 414-7053

## SNAP Food Assistance for Older Adults Over 60

Boost your Grocery Budget with SNAP! It's important to know that a SNAP household includes anyone who lives and eats together, but seniors can apply on their own, even when living with others. For most applicants, your monthly household income must not be higher than the amounts in the chart below. However, if a household member is age 60 or over or has a disability, they may still be eligible even if their gross income exceeds these amounts. When you are on a fixed income, extra dollars to buy food can be a big help! In New Jersey, the minimum monthly SNAP benefit you can receive, if eligible, is \$95 – that is \$1,140 in extra money to buy food a year! Your benefits also can be higher if you have out-of-pocket medical expenses, housing and utility bills. Here are the facts:

- ✔ No work requirements for anyone age 60 and over
- ✔ No need to go in-person to apply or complete your application process-everything can be done over the phone or online
- ✔ You may remain eligible for 24 months before your case must be renewed

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Household Size - Monthly Gross Income (October 2023 - September 2024)	
1	\$2,248
2	\$3,041
Each additional member	Add \$793



## Senior Farmers' Market Nutrition Program

The Senior Farmers' Market Nutrition Program (SFMNP) promotes nutritional health among New Jersey's senior citizens by providing them with locally grown fresh fruits, vegetables, and herbs.

### Eligibility

Participation in the Senior Farmers' Market Nutrition Program is limited to those senior citizens who are 60 years and older and whose gross income (i.e., income before deductions for income taxes, Social Security taxes, insurance premiums, bonds, etc.) is equal to or less than the income poverty guidelines increased by 185%. You can get started by contacting Mercer (609) 989-6661.

*You can apply today at Mercer County Board of Social Services or visit [NJSNAP.gov](http://NJSNAP.gov) and go to "GET SNAP" to find a SNAP Navigator.*

## Spring/Summer 2024 Holiday Schedule

We are **CLOSED** on the following business days:

May 27, 2024 - Memorial Day

June 21, 2024 - Juneteenth

July 4, 2024 - Independence Day