



THE MCBOS BUZZ



**What's New? What's Happening?
Stay Informed!**

Members: Make Sure You Renew



If you receive one of the postcards above from your health plan, your NJ FamilyCare renewal mail is coming this month.

Make sure NJ FamilyCare/Medicaid has your correct mailing address

Members can confirm or update their contact information by calling NJ FamilyCare at 1-800-701-0710 (TTY:711). NJ FamilyCare will use this information to communicate with members about their healthcare coverage.

Respond to mail for NJ FamilyCare/Medicaid

Members need to look for and respond to mail from the State of New Jersey or Mercer County Board of Social Services. If NJ FamilyCare requests information, they need to respond right away to avoid a gap in their NJ FamilyCare coverage.

Get help completing your renewal if you need assistance

Members can get help or ask questions about their renewal by calling the NJ FamilyCare health benefits coordinator at 1-800-701-0710 (TTY:711) or by reaching out to Mercer County Board of Social Services (609) 414-7053. There are several community organizations that have participated in NJ FamilyCare training and are available to support members with their renewal. Members can contact any organization for assistance, even if it is not in their county. Before visiting a location for hands-on assistance, please contact them to make sure they are able to offer in-person help. To see the full list of organizations please visit

<https://nj.gov/humanservices/dmahs/staycoverednj/coverage/>

All About Trenton Health Team

Trenton Health Team has been serving Trenton for more than a decade, as a community health care collaborative dedicated to improving access to quality healthcare for city residents. Trenton Health Team is calling, texting and going door to door to remind NJ FamilyCare/Medicaid members the importance of renewing their coverage. The Trenton Health Team is also available to support NJ FamilyCare/Medicaid members with their renewals.

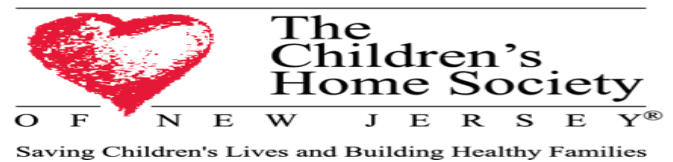


Please visit their website or contact them for more information.

<https://trentonhealthteam.org> 609-256-4555

All About The Children's Home Society of New Jersey

The Children's Home Society of New Jersey provides services for children and parents at risk, including prevention, support, childcare, referral and treatment. The Children's Home Society of New Jersey is also able to support NJ FamilyCare/Medicaid members with their renewals.



Please visit their website or contact them for more information.

<https://chsofnj.org> 609-695-6274

CONTACT NUMBERS

Consumer Information-All Programs

(609) 989-4320

Adult Protective Services &

Adult Social Services

(609) 989-4346 or (609) 989-4347

Americans with Disabilities Act Coordinator

(609) 656-6301

Child Support-General Information

1-(877) NJKIDS1 (1-877-655-4371)

Emergency Assistance, Family Planning &

Early Periodic Screening and Treatment Programs

(609) 989-4451

Homeless Hotline

(609) 468-8296

After Hours Dial *211*

Fraud Tip Line

(609) 989-4400

Work First NJ Case Management Unit

(609) 989-6248

Toll Free Information-All Programs

1-(800) 564-1595

Fax (609) 394-6638

Suicide and Crisis Lifeline:

Call or text 988

Help is Available 24 hours

MCBOSS CONTACT INFORMATION

E-MAIL INQUIRY:

Email inquiries may be directed to

mcboss@mcboss.org

ADDRESS:

Mercer County Board of Social Services

200 Woolverton Street

P.O. Box 1450

Trenton, NJ 08650-2099

For more information, visit www.mcboss.org

HOURS OF OPERATION

Monday through Friday:

8:30 a.m. - 4:30 p.m.

NEW JERSEY EBT CARD WEBSITE

<http://www.ebt.acs-inc.com>

MCBOSS MEDICAID CONTACT

E-MAIL INQUIRY

Mcboss_medicaid@mcboss.org

Phone Number

(609) 414-7053

SNAP Navigator Program

Need Help with Your Application? Ask a SNAP Navigator

Applying for SNAP/Food Stamps can be confusing. A SNAP Navigator can help you apply and help you keep your benefits, so you can get the food assistance you need. SNAP Navigators will walk you through:

- How SNAP works
- Eligibility requirements
- What documents you need to apply
- The application process
- How to keep your SNAP benefits

They also can answer questions and correct misconceptions about SNAP to help you decide if SNAP is right for you. **This help is free and confidential.**

Find Help in Mercer County

SNAP Navigators often hold events in your community at food pantries, senior centers, health care facilities, libraries, schools and other locations. Be aware that there are other agencies that might claim to be "SNAP consultants," asking for your personal information to complete a pre-approved SNAP application or telling you that an application was initiated on your behalf.

If you think a letter or text is a scam, do not reply at all. If you do not know if a request for personal information is real, contact Mercer County Board of Service Services. **You should never be asked to pay for help with filling out an application. There is no charge.**

Two SNAP Navigator organizations in Mercer County are:

United Way of Greater Mercer County 609-637-4917



United Way
of Greater Mercer County

Hamilton Area YMCA 609-581-9622 ext. 108



WINTER HOLIDAY SCHEDULE

January 1, 2024 – **New Year's Day**

January 15, 2024 – **Martin Luther King Jr. Day**

February 19, 2024 – **Presidents' Day**

March 29, 2024- **Good Friday**

